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Belmont Abbey College Opens New Crusader Success Hub

-Next major step in Affordable Private College Model opens its doors-

BELMONT, N.C. (October 20, 2014) – Today, Belmont Abbey College a private, non-profit, Catholic college announced the opening of the new Crusader Success Hub, an integrated student services center. The Hub’s cross-trained staff will serve class registration, financial aid, student accounts and Adult Degree Program needs through improved processes and technology from a new centralized location. In addition the admissions office will also relocate to the hub to serve prospective traditional and continuing education enrollment. The Hub is one of the key initiatives in realizing the college’s Affordable Private College Model.

“The Crusader Success Hub enables us to better serve our students while making a private education more affordable,” said Belmont Abbey College President, Dr. Bill Thierfelder. “Our goal is to provide a high-quality, liberals arts educational for all of our students.”

In April, Belmont Abbey announced their Affordable Private College Model as another bold step in a series to make private education more student-centered, affordable and accessible. The first step, a 33% tuition reduction in 2013, made Belmont Abbey College one of the most reasonably-priced private colleges in the country. The new model has the goal of operating the College on existing tuition revenues while focusing fundraising efforts on improving the student experience.

Executive Director Julia Gunter will oversee all operations of the Hub in order to ensure that the administrative needs of our students are met. “The Hub is focused on caring for and serving our students,” said Gunter. “We’re looking forward to making our students happy with a more efficient and personal level of service. The Hub puts our service to students on par with the quality academics our students already receive.”

The physical location has an online counterpart -- TheHub.BAC.edu. The online Hub acts as a student portal and answers more than 200 frequently asked questions. In addition to the website, the Hub also operates a central phone number and email address all managed by the cross-trained staff.

Founded in 1876 by Benedictine monks, Belmont Abbey College focuses on the development of the whole person in mind, body and spirit. Located just 10 miles west of Charlotte, N.C., the College is currently home to more than 1600 students. For more information, visit www.belmontabbeycollege.edu.

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